

Virtual Office B2C

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Disclaimer: The screen shots below is for training purposes, it might be not exactly the same as yours.

Chapter 1: Objectives

This manual is explaining the function of the B2C menu. Going through this manual, you will be able to understand the function of B2C.

B2C is a feature in Virtual Office which allow the company monitor the e-commerce sales. B2C Allow:

- 1) View order
- 2) sold item
- 3) Sold items' amount
- 4) Setting for PO

B2C is an embedded feature which working closely with Virtual Office e-Catalogue. B2C grab all the important and useful data from the e-Catalogue web page and generate into understandable information to B2C user. The information is useful for analysis and decision making.

Chapter 2: Virtual Office B2C

This is very simple and less configuration here. B2C is stand for: Business to customer. B2C is act as a result viewer for your online business. Go to Virtual Office > BizApp > e-Catalogue > B2C

You can view:

The image shows a navigation menu for B2C with the following items: B2C, B2C Orders, B2C Top 10 seller, B2C Top 10 amount, and PO Setting. Callouts explain each item: B2C Orders is 'The order list from the online customer', B2C Top 10 seller is 'Top 10 sold items', and B2C Top 10 amount is 'Top 10 sold items' amount'. Below the menu is a 'PO setting' form with fields for 'Prefix' (2007) and 'Starting number' (10003), and 'Update' and 'Reset' buttons. A callout above the form says 'You may set your PO number here'.

B2C	
B2C Orders	The order list from the online customer
B2C Top 10 seller	Top 10 sold items
B2C Top 10 amount	Top 10 sold items' amount

You may set your PO number here

PO setting	
Prefix	2007
Starting number	10003

Update Reset

- B2C**
- B2C Orders
- B2C Top 10 seller
- B2C Top 10 amount
- PO Setting

B2C Orders A tool can capture the order list from e-Catalogue page and provide the information in table view.

Preview:

No	<u>PO</u>	Customer	Status	Date Purchased	num of item	Order Amount	Action
1	PO001	Guest	Queued	01/01/2007	2	56.00	Detail
2	PO002	Guest	Queued	01/01/2007	5	199.90	Detail

- B2C**
- B2C Orders
- B2C Top 10 seller**
- B2C Top 10 amount
- PO Setting

B2C Top 10 Seller This tool will provide you a result/ summary page from your B2C business. The result will be in table format and telling the user which items are the top 10 seller.

Preview:

ID#	Product name	Qty
1	Mouse	2
2	Keyboard	5

- B2C**
- B2C Orders
- B2C Top 10 seller
- B2C Top 10 amount**
- PO Setting

B2C Top 10 Amount This tool will generate the top 10 seller in amount value (table view).

Preview:

ID#	Product name	Qty	^amount
1	Mouse	2	56.00
2	Keyboard	5	199.90

- B2C**
- B2C Orders
- B2C Top 10 seller
- B2C Top 10 amount
- PO Setting**

PO setting As per mentioned above, this tool allow you to set your PO number for a B2C transaction.

PO setting	
Prefix	<input type="text" value="2007"/>
Starting number	<input type="text" value="10003"/>